

SOUTHERN SOUL & SPICE / CULTURE KITCHEN CO.

PRIVACY POLICY

Effective Date: October 2, 2026

1. INFORMATION WE COLLECT

We may collect information you provide, including full name, email address, mobile telephone number, billing or delivery information when applicable, catering or food-order information, messages and questions submitted through forms, and information provided when requesting catering or other services. We may also automatically collect browser type, device information, IP address, and website usage information.

2. HOW WE USE YOUR INFORMATION

We may use information to respond to questions and customer inquiries; process and fulfill orders; provide catering and other services; communicate about orders or inquiries; send requested account, service, or event information; send SMS/MMS messages when required consent has been provided; provide customer support; improve our website, products, and services; and comply with applicable laws and regulations.

3. SMS/MMS TEXT MESSAGING

If you provide your mobile number and separately consent to SMS/MMS messages, you may receive messages about inquiries, orders, catering, customer support, promotions, or other communications consistent with your consent. Message frequency may vary; message and data rates may apply. Reply STOP to opt out at any time or HELP for assistance.

4. SMS/MMS OPT-IN DATA AND STRICT NO-SHARING POLICY

Strict No-Sharing Policy for Mobile Data: No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties or affiliates. We do not sell, rent, trade, lease, or share mobile telephone numbers, SMS/MMS opt-in data, or phone consent information under any circumstances.

5. INFORMATION SHARING

We may disclose non-mobile information when reasonably necessary to provide services, process transactions, operate our website, comply with legal obligations, protect our rights, or prevent fraud or abuse. We do not sell personal information. Mobile phone numbers, text messaging originator opt-in data, and SMS/MMS consent will strictly not be shared, sold, rented, leased, or transferred to third parties or affiliates for marketing or promotional purposes under any circumstances.

6. COOKIES AND WEBSITE TECHNOLOGIES

Our website may use cookies and similar technologies to operate the website, understand usage, improve functionality, and provide a better customer experience.

7. DATA SECURITY

We take reasonable administrative, technical, and organizational measures to protect personal information from unauthorized access, use, alteration, or disclosure. No method of transmitting or storing information can be guaranteed completely secure.

8. YOUR CHOICES AND OPT-OUT RIGHTS

You may contact us to request information about personal information we maintain or ask us to stop certain communications. For SMS/MMS, reply STOP to opt out or HELP for assistance.

9. CHILDREN'S PRIVACY

Our website and services are not directed toward children under 13. We do not knowingly collect personal information from children under 13.

10. THIRD-PARTY WEBSITES AND SERVICES

Our website may contain links to third-party websites or use third-party services. We are not responsible for their privacy practices or content and encourage you to review their privacy policies.

11. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.

12. CONTACT US

Organization: Southern Soul & Spice / Culture Kitchen Co.

Email: eatz@culturekitchco.com

Website: <https://www.culturekitchco.com>

Phone: (346) 460-7951